

**Manufacturers Warranties**  
*05/16/02*

**Theatrical Lighting Systems, Inc.**

All equipment carries a manufacturer's guarantee per each manufacturer. Contact dealer for these details. This warranty is valid only for the original purchaser of the unit. Customer must provide proof of purchase receipt for any returns, serial number and reason of defect. This warranty does not apply to damage resulting from misuse, accidents, shipping or any modifications made to equipment. Warranties include parts and labor only. Warranty excludes all lamps. Customer is responsible for freight charges to and from. However, some manufacturers will pay freight back to customer. These charges will be waived. Equipment must be returned in its original box or packaging. Any damage incurred in shipment not in original packaging is owner's responsibility.

**Used Fixture Warranty**

TLS used fixture warranty covers parts and labor within 60 days from date of purchase. Warranty excludes all lamps. This warranty does not apply to damage resulting from misuse, accidents, shipping or any modifications made to equipment. Any units being returned must obtain a return authorization number (RA) before shipping. Warranty does not cover cost of shipping equipment to or from TLS. Equipment should be returned in its original packaging or case. Any damage incurred in shipment not in original packaging is owner's responsibility.

**Altman 914-476-7987**

Guarantees each new product one year from date of purchase to correct by repair or replacement part. Provided the said part has not been used in rental or service. Customer is responsible for freight to manufacturer. Call for "Return Authorization"

**American DJ 323-582-2650**

Warrants to original purchaser period of 90-days. Customer must register their product by using the registration card in the box when purchased new. Customer must have established the date and purchase by acceptable evidence, at the time service is sought. All shipping charges must be pre-paid. If unit is within the warranty period, American DJ will pay return shipping charges only to a designated point within the US. Unit must be shipped in its original package or carton. No accessories should be shipped along with product. If accessories are shipped ADJ is not responsible for loss or damage or for the safe return of the accessories. Warranty will be **voided** if any product is repaired or serviced by anyone other than American DJ factory.

**Antari (Tracomen) 954-689-8833**

Guarantee warranty period is 90 days from date of purchase. Your unit can be advance replaced at no charge during the 90-day period. Please call manufacturer for Return Authorization number. Customer pays freight to manufacturer. Antari will pay freight back.

**CAE 810-231-9373**

Customer must return registration card within 15 days of purchase to validate warranty. CAE guarantees lighting control equipment for period of one year from date of purchase. CAE's repair is restricted or limited to the repair or replacement at manufacture's discretion. Equipment must returned in its original carton or packaging. Any damage incurred in shipment not in original packaging is owner's responsibility. Customer must pay freight to and from manufacturer.

**Desisti Lighting 201-319-1100**

Warranties products 1 year from purchase date. All goods returned must obtain a return authorization number (RA). Customer is responsible for freight to and from. Product will be returned if RA is obtained.

**Diversitronics 630-833-4495**

Warrants one year from date of purchase. Except flash lamps carries 90 day warranty. There will be a \$25.00 handling charge for any returns. No other charges will apply. Any attempt to repair, modify equipment will void warranty. Warranty repairs should be returned by customer pre-paid freight to and from with copy of proof of purchase.

**Electronic Theatre Controls (ETC) 608-831-4116**

Warrants to the original owner or dealer 2 years from date of purchase. Freight charges are responsibility of the customer. ETC will pay freight back to customer. All return products must have a return authorization number. You must get RA from ETC before shipping product.

**Group One 631-249-3662**

Warrants 2 years from date of purchase. Repairs will be made at no cost for labor or material within this time period. This warranty is void if the product has been modified. All warranty repairs should be returned freight pre-paid. Group-one will pay freight back.

**High End Systems 800-890-8989**

Warranties all moving light fixtures 2 years parts and labor. 1 Year for Flying Pig Systems line and Power line. Dichroic filters, litho patterns are not guaranteed against breakage or scratches to coating. It is owner's responsibility to provide date of purchase receipt upon returning a product. The customer is responsible for all freight on returns to high end systems. Products under warranty will be shipped back from high end ground service paid. If customer requires overnight or expeditious returns, the cost will be invoiced to the reseller. All products return to high end requires a return authorization number (RA). If unit does not have authorization approval goods will be returned.

**Le Maitre 800-388-0617**

All warranty is one-year parts and labor unless otherwise specified and is on manufacturer defect only. All warranty is based on destination of original sale. Any additional cost is responsibility of the dealer or customer. Le Maitre fluids must be used in our products or its voids the warranty. Proof of purchase or proof of sale must always accompany any warranty returns. Must call Le Maitre for Return Authorization number to ship return product. Customer must pre-pay the freight for the return package. Le Maitre will pay the freight back to your facility after repair. Le Maitre will not cover any expedite freight charges.

**Leprecon 810-231-9373**

Return your unit to your dealer for all warranty repairs. Please send what the problem is occurring. The dealer will repair or return to manufacture for repair. You must have an RA to send in your unit

**Lightronics 757-486-3588**

All lightronics products are warranted for a period of 2 years from date of purchase against defects and workmanship. Customer must provide proof of purchase receipt from dealer where product was purchased.

**Lycian Lighting 914-489-2285**

All Lycian Follow spots are warranted against defective materials or workmanship for two years after date of original purchase. Lycian agrees to pay destination ground freight charges on aforementioned items leaving the factory. Lycian will charge customer for faulty parts until old parts are returned. These parts must be returned within 30 days of receipt or warranty is void and parts/shipping will become billable items.

**Martin 954-858-1800**

Warranties only that, on the date of delivery of new products to its original buyer and for a specified term thereafter, the products shall be free from defects in material and workmanship under normal use. Products are covered by a one year limited warranty. This is extended to two years for Martin professional products. Warranty covers periods specified herein covers both parts and labor. Products must be returned to Martin at customer's expense to and from. Return policy states that all returns must obtain a return authorization number (RA) before returning any products for any reason.

**NSI 800-959-6004**

Warrants new electronics products to be from defective materials one year from date of purchase to the original owner when purchased from an authorized NSI dealer. The customer is responsible for freight to manufacturer to and from. You must call for Return Authorization before returning any product.

**Telex Communications 612-884-4061**

Will warranty one year from date of purchase. All items returned for shipment must obtain a return authorization number to be accepted for warranty repair. It is customer responsibility to pre-pay freight to and from manufacturer.

**Tomcat 915-694-7070**

Guarantees their products one year from date of purchase. To return any item to Tomcat a customer must first contact the dealer or Tomcat to obtain a Return Goods Authorization Number (RGA). Returned items without proper authorization will be returned at customer's expense. Tomcat will not generally pay the cost of return freight, and reserves the right to refuse shipments where the freight has not been prepaid by the returning party.

**Visual Effects Incorporated (VEI) 800-422-3639**

Guarantees one year from date of purchase (sales receipt must be shown) NOTE: Model DM1050 has a 90-day ninety-day limited warranty. All transportation costs to and from the factory are the responsibility of purchaser and must be prepaid. Call for "Return Authorization"

**Wybron 719-548-9774**

Warranty one year from date of purchase. Wybron's responsibility entails either repairing or replacing at Wybron's discretion, parts deemed to be defective. Customer must pay freight to the manufacturer. Must have serial number and reason of defect. Call for return authorization number.